
As a **Business Intelligence (BI) Analyst** on our Operations team, you'll be the go-to person for building dashboards, creating reports, and finding the stories hidden inside our data. You'll work with teams across the company to understand what they need, then deliver visuals and insights that drive impact.

Key Responsibilities

Tableau

- Design, develop, and maintain Tableau dashboards for desktop and mobile.
- Partner with business stakeholders to gather requirements and translate them into actionable reports.
- Ensure visualizations are clear, compelling, and tailored to the target audience.
- Maintain report performance, usability, and accuracy through testing and optimization.

Data

- Strong SQL skills: extract/manipulate data, write complex queries.
- Collaborate with software engineers to understand data structures and pipelines.
- Collaborate with infrastructure on data warehousing structures and format.

Desired Qualifications

- Bachelor's degree in Data Science, Business, Economics, Computer Science, related field or equivalent work experience.
- 2+ years of experience in a BI analyst, data analyst, or similar role.
- 2+ years experience with Tableau.
- Strong proficiency in SQL for data querying and manipulation.
- Understanding of data warehousing concepts and relational databases.
- Strong analytical thinking and problem-solving skills.
- Strong visualization and presentation skills.
- Experience with Python, R, or other statistical languages.
- Knowledge of ETL processes and tools.
- Experience in the fintech or financial services industry is preferred.